

Welcome to Town & Country Campground!

Rules & Regulations

FREE WIFI

[REDACTED]

[REDACTED]

**PLEASE DO NOT PARK OR DRIVE ON THE GRASS/LAWNS
ANYWHERE IN THE CAMPGROUND**

Thank you for choosing to stay with us! We sincerely hope you enjoy your stay; whether you're for a day, week, month or season!

To help ensure everyone has a great and safe time here, we ask that you please take a moment and read over our rules and regulations in this brief booklet

• Quick Reference •

Check-in: 2:00pm.

Check-out: 12:00pm

*Late Check out: \$5/hr after 12:00pm

Quiet Time:

11:00pm – 8:00am

All radios, musical instruments, and other audio equipment are to be turned off during quiet time so as to not disturb other campers.

Campground Speed Limit: 20km/h **Playground Zone:** 10km/h

For the safety of all our campers—especially children—please observe posted speed limits at all times. We take this seriously. One warning will be issued for speeding; any further violations will result in a **\$100 fine** per occurrence. Thank you for keeping our campground safe!

Spring/Fall Office Hours:

Mon-Sat 0900 – 2000

Sun 1000 – 2000

Summer Office Hours:

Mon-Sat 0900 – 2200

Sun 1000 – 2200

Office Phone: 204-256-2186

Office Text: 204-930-0411

*text responses only available during office hours

AFTER HOURS PHONE

204-558-4883

!-Before You-! !-Dump-!

Do you have one of these?



At Town & Country Campground, it is mandatory for any unit wanting to use our sewer service to use an RV Sewer Adapter/Elbow.

If you do not have one, we have them available for purchase in the store.

**These adapters help keep sewer gasses from escaping when in-use and more importantly, prevent accidental sewage spills. There is a \$6,000 fine in Manitoba for raw sewage spills if you are caught. In addition, we have had several instances where campers not using elbow adapters have lost their entire sewer hoses down the sewer pipe which not only could cause pipe clogs and sewer back-up, it also causes immense damage to our sewage pumps and filters.*

ATTENTION: Campers with 50-amp RVs who voluntarily request 30-amp sites

If your RV requires 50 amp service, but you have specifically requested a 30 amp site, please be advised that in the event you exceed the capacity of the 30 amp service and require our breaker to be reset to restore your power, you will be required to pay the difference to use 50 amp service in addition to a \$25 service fee.

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A few more things...

- The registrant, their family and visitors shall comply at all times with all rules and regulations. The registrant is responsible for the conduct and behavior of their family and visitors. Rowdy behavior or excessive noise is not permitted nor tolerated at any time. Please be mindful and considerate of your neighbours!
- Only **one** registered vehicle is permitted to park on your campsite. Any additional vehicles must in the designated parking areas. **Please do not take the liberty of parking in empty campsites or on the grass of any campsite**
- Use of golf carts/ATVs/dirt bikes etc...not permitted on the property
- Vehicle maintenance/oil changes are not permitted to be performed on the campsite.

- Fire pits are provided at each campsite; Pallet-burning is prohibited, firewood is available onsite in the main office. The removal or destruction of natural objects is also prohibited, including plants, trees and shrubs.
- Large mats are permitted, providing you are using a breathable RVing mat
- Use of fireworks by campers are prohibited
- **RV/vehicle-washing is not permitted under any circumstances.**
- Use of clotheslines are prohibited
- No smoking in any campground buildings to include the office, Laundromats, or bathrooms/showers.
- Every person using a campsite or other facility in the campground area shall maintain it in a clean and sanitary condition at all times.
- In its sole discretion, Town & Country Campground reserves the right to refuse service, or revoke your camping privileges should you, your family or your visitors fail to comply with any of these rules. By utilizing the campground and its services you hereby consent to the same.

Campsites

- All campers must register for their site at the registration office **prior** to setting up camp.
- Campsite registrant must be at least 18 years of age.
- All camping units and vehicles, must be legally registered and display a current, valid license plate at all times while in the campground.
- A limit of ten (10) people per campsite is allowed for non-immediate family groups. “Immediate” is defined as a family consisting of a parent and children 18 years of age and under or another adult acting in a guardianship role of said children in the absence of parent(s).
- The registrant is responsible for the conduct and behavior of their family and guests.
- Campfires are only allowed in the fire pits provided at each campsite. **Fire pits are not to be moved from its current spot on the site.** Doing so will result in a site damage fee of \$150.

Camping Equipment

- Only one camping unit (tent trailer, camper, camper-truck/van, camping trailer or motorhome) permitted on each campsite. Mobile homes, bunkhouse trailers, and home-made utility trailer-type RVs are not permitted.
- No generators are permitted to be used at campsites (unless in a time of MB Hydro power outage – please confirm with office in the event of power outage if it is campground maintenance-based or municipality-based prior to starting up generators).
- **Please do not dump anything other than gray and black water down our sewers i.e. do not dump rubber gloves, inanimate objects (toys, candles, toothbrushes etc...) into our sewage pipes**
- Campers are permitted one (1) vehicle at their site. Extra vehicle(s) must be registered at the office and parked in the additional vehicle parking areas.
- One small tent for accommodating dependent children and one screened tent for meal purposes is permitted depending on the size of the campsite and length of stay. Additional small tents for dependent children may be allowed at the discretion of campground management.
- Patio lights/string lights/outdoor lights are permitted, however must be turned off by quiet time out of courtesy to your neighbours who may be trying to sleep!

Pets

- Pets must be kept leashed and attended at all times in the campground.
- Pet owners must ensure that pet litter is cleaned up immediately, both on roads/walkways and campsites. We are a pet-friendly campground but have zero-tolerance for pet litter not being cleaned up. Please be considerate of your fellow campers and the campers to use your site after you leave and

ensure you've left nothing behind. Failure to clean up after your pet in a timely manner could result in a \$100 fine up to eviction.

- Pets are not permitted on/in public structures (playground, beach, bathrooms, and showers)
- Please keep pets quiet and ensure they do not become a nuisance, danger or threat to the comfort and safety of your fellow campers.
- Leaving pets outside of your camper overnight or whilst you are not on the property is not permitted regardless of containment method.

Garbage

- Large garbage bins and a recycling bin can be found in the parking lot adjacent to the main office as well as a garbage bin on the north side of the campground on Comfort Blvd. near the bathroom and shower facilities on Chipmunk Circle.
- Please dispose of your garbage daily, directly into the bin and do not leave your garbage outside for extended periods of time as it attracts birds and other wildlife.
- Garbage bins are monitored 24/7 via CCTV and are for your personal garbage only. Please do not dispose of any commercial/business garbage such as wood, scrap metal, tools, machinery, chemicals, oil, paint etc... or larger items such as mattresses, toilets etc ... in our bins. Failure to comply could result in eviction without refund.

Beach Rules

- No lifeguard on duty! Swim at your own risk
- Protect the Beach liner! No metal shovels/tools
- DO NOT GRAB OR SWIM ON BUOY MARKERS AT CENTRE OF LAKE
- Children under 12 years of age must be accompanied by an adult
- Glass containers are prohibited throughout the beach area.
- No smoking, open fires or fireworks allowed throughout the beach area
- The beach water is not suitable for drinking. Patrons should avoid swallowing beach water
- Littering is prohibited. No food, drink, gum or tobacco is allowed in the water
- Sunscreen oils and soap or other material that might interfere with water quality and the microbiome shall not be permitted in the water
- No boats/kayaks/paddle boards allowed on the beach or swimming area (floaties allowed)
- Admission to the beach shall be refused to all persons having any contagious disease, infectious conditions such as colds, fever, ringworm, food infections, skin lesions, carbuncles, boils, diarrhea, vomiting, inflamed eyes, ear discharges or any other condition that has the appearance of being infectious. Persons with excessive sunburn, abrasions that have not healed, corn plasters, bunion pads, adhesive tape, rubber bandages or other bandages of any kind shall also be refused admittance because of the potential for transmittable disease.
- Alcohol consumption prohibited on waterfront
- A person under the influence of alcohol or exhibiting erratic behaviours shall not be permitted in the beach area
- Swimming is prohibited when thunder is heard or lightning is seen, including a 15-minute period after the last lightning or thunder is detected
- When leaving the beach take your trash, chairs, toys, noodles etc...
- Sandcastles, holes etc... should be filled in prior to leaving the beach

Refund Policy

- If you have paid the nightly rate, any remaining nights will be kept on-file as a camping credit
- If you have paid the weekly/monthly/seasonal rate, your stay will be re-calculated at the next highest rate and you will be refunded the difference from what you originally paid.

VISITOR POLICY

- **Visiting Hours & Access:** Visitors must arrive before quiet hours. Provide them your 5-digit visitor code (#) for gate entry and exit—unregistered vehicles will be denied.
- **Registrant Responsibility:** You are responsible for the behaviour of your visitors and ensuring your visitors are aware of campground rules and expectations as all visitor infractions will reflect directly on the site registrant.
- **Speed & Parking:** Visitors must obey posted speed limits. Visitors caught speeding will result in a \$100 fine to the site registrant. Visitors may only park in designated lots (or on your site if pull-through space allows without blocking roads, parking on grass NOT permitted). Damage from parking on grass is a \$100 fine to site registrant.
- **Guest Limit & Fees:** Each campsite may host up to 6 visitors free of charge (If visiting campsite ONLY). Larger groups must reserve a group-use area (additional fees may apply).
- **Facility & Overnight Use:**
 - Day-use of lake/beach requires a wristband (\$7/adult and \$5/child (10yrs+), available at the office).
 - Overnight visitors pay a guest fee—\$7 per adult and \$5 per child (age 10+)—and are granted full beach/lake access for their stay.
- **QR Code Check-In:** Scan or share our QR code to text the office your visitor's name and vehicle details. This substitutes in-office sign-in and, if overnighting, enables immediate payment of the guest fee.

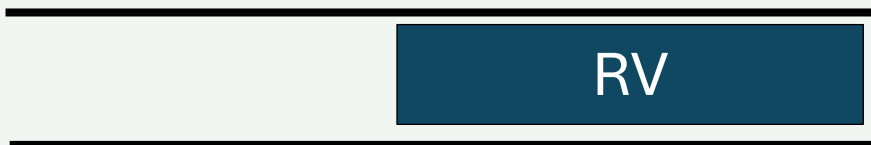
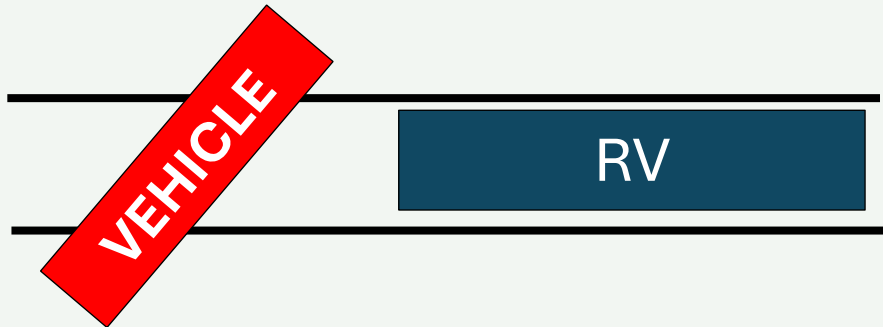
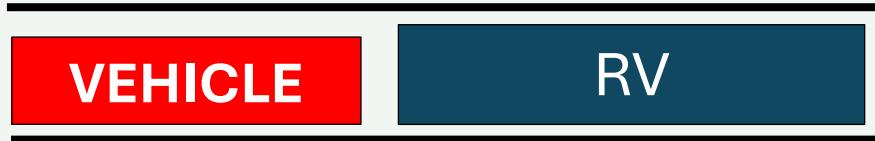


YOUR VISITOR CODE: _____

ENSURE YOUR VISITORS KNOW TO KEY IN THE 5 NUMBERS ABOVE FOLLOWED BY
THE # SIGN TO ENTER/EXIT THE GATES.

Thank you for helping us maintain a safe, pleasant campground experience for everyone!

DO'S AND DON'TS OF PARKING YOUR VEHICLE ON YOUR SITE



***Kindly be advised: Campers and their guests are expected to park only in designated areas and refrain from parking on the grass of their own or any other campsite. Should a violation occur, a courtesy warning will be issued with a request for immediate correction. A second violation will result in a \$100 fine, which will remain in effect until the parking is properly corrected. We appreciate your cooperation in maintaining the integrity and appearance of the campground.

HOW TO USE YOUR GATE ACCESS CARD TO ENTER/EXIT CAMPGROUND GATES

TAP ACCESS CARD ON PIN PAD
RED LIGHT WILL TURN GREEN AND GATE ARM WILL LIFT



PLEASE CARD-IN/OUT EACH TIME YOU ENTER/EXIT;
DO NOT TAILGATE AS GATE IMMEDIATELY CLOSES AFTER VEHICLE CROSSES

CHECK-OUT GATE CARD RETURN

Upon your check-out/departure, please use your gate card to exit and then drop off your proxy card in the black mailbox located immediately to the right of the gate console.

Failure to return proxy card will result in a \$15 fee charged to your credit card on-file

